

Unsafe Water Action Plan

- Purpose:** This action plan should be taken by the Utilities Office staff if Stoughton Utilities is notified by the Wisconsin DNR of an unsafe water sample.
- 19.1 Immediately contact Water System personnel.
Mobile: (608) 575-4662 (24x7, on-call employee)
- 19.2 Contact Stoughton Utilities management, attempting contact in the following order. Once a member of SU management has been contacted, it will be their decision if further management contact attempts need to be made.
- Utilities Director, Jill Weiss
Mobile: (920) 650-6888
 - Utilities Water System Supervisor, Kent Thompson
Mobile: (608) 219-8320
 - Assistant Utilities Director, Brian Hoops
Mobile: (608) 770-7050
 - Utilities Operations Superintendent, Sean Grady
Home: (608) 873-3892; Mobile: (608) 575-3732
 - Wastewater System Supervisor, Brian Erickson
Mobile: (608) 220-9209
- 19.3 **Unsafe water sample:**
When a routine water sample is positive (unsafe) district DNR staff will call us and instruct us to collect a set of repeat samples within 24-hours of notifying us. We will collect one repeat sample from the sampling tap where the original unsafe sample was taken, one repeat sample at a tap within five service connections upstream, and one repeat sample tap within five service connections downstream of the original sampling site.
- 19.4 **Unsafe repeat sample:**
Upon receipt of sample results which confirm a MCL violation from the repeat samples, district DNR staff will determine the appropriate response and call us with their action plan. If their plan is to order a 'boil water / bottled water advisory', the DNR will supply us with a boil water notice and instruct us what procedures we must follow. The water system must be proven free of contamination before emergency actions are discontinued.
- 19.5 The contact person for the Wisconsin DNR is Dave Barkhahn at (608) 275-3300.
- 19.6 All media questions should be directed to the Utilities Director. No other employees should attempt to answer any questions or provide any comments unless specifically authorized to do so by the Utilities Director.
- 19.7 Public information is to be provided by any of the following people, in this order. There will be only one spokesperson for the Utility.
- Utilities Director
 - Assistant Utilities Director
 - Water System Supervisor
 - Operations Superintendent
 - City of Stoughton Mayor
- 19.8 Contact the following people, in this order:
- Utilities Office (Customer Service dept., website operator) (608) 873-3379
 - Mayor and City Hall (608) 873-6677
 - Stoughton Police Department (608) 873-3374
 - Stoughton Chamber of Commerce (608) 873-7912
- 19.9 Contact the following television stations:
- Stoughton Cable Channel WSTO (608) 873-7523
 - WISC-TV channel 3 (608) 273-3333
 - WKOW-TV channel 27 (608) 273-2727
 - WMTV-TV channel 15 (608) 274-1515
 - WMSN-TV channel 47 (608) 833-0047

- 19.10 Contact the following radio stations:
- WMGM, WJJO, WWQM, WTDY, WHIT, WWQM (608) 273-1000
 - WIBA, WMAD, WZEE (608) 271-6397
 - WOLX (608) 826-0077

- 19.11 Contact the following newspapers
- Stoughton Courier-Hub (608) 873-6671
 - Madison Newspapers (608) 252-6200

Effective: Tuesday, March 12, 2019
Brian R. Hoops
Assistant Utilities Director