

## 19. Unsafe Water Action Plan

- Purpose:** This action plan should be taken by the Utilities Office staff if Stoughton Utilities is notified by the Wisconsin DNR of an unsafe water sample.
- 19.1 Immediately contact Water System personnel.  
Mobile: (608) 575-0833 (during hours, water only)  
Mobile: (608) 575-4662 (24x7, on-call employee)
- 19.2 Contact the following Stoughton Utilities personnel, in this order:
- Utilities Operations Superintendent, Sean Grady  
Home: (608) 873-3892; Mobile: (608) 575-3732
  - Utilities Director, Robert Kardasz  
Home: (608) 873-6196; Mobile: (608) 209-7807
  - Water System Operator, Chip Vike  
Home: (608) 873-3705
  - Water System Operator, Marty Seffens  
Mobile: (608) 212.4811
- 19.3 **Unsafe water sample:**  
When a routine water sample is positive (unsafe) district DNR staff will call us and instruct us to collect a set of repeat samples within 24-hours of notifying us. We will collect one repeat sample from the sampling tap where the original unsafe sample was taken, one repeat sample at a tap within five service connections upstream, and one repeat sample tap within five service connections downstream of the original sampling site.
- 19.4 **Unsafe repeat sample:**  
Upon receipt of sample results which confirm a MCL violation from the repeat samples, district DNR staff will determine the appropriate response and call us with their action plan. If their plan is to order a 'boil water / bottled water advisory', the DNR will supply us with a boil water notice and instruct us what procedures we must follow. The water system must be proven free of contamination before emergency actions are discontinued.
- 19.5 The contact person for the Wisconsin DNR is Tom Stunkard at (608) 275-3300.
- 19.6 All media questions should be directed to Utilities Director Robert Kardasz or Operations Superintendent Sean Grady. No other employees should attempt to answer any questions or provide any comments unless specifically authorized to do so.
- 19.7 Public information is to be provided by any of the following people, in this order. There will be only one spokesperson for the Utility.
- Utilities Director, Robert Kardasz
  - Utilities Operations Superintendent, Sean Grady
  - Water System Operator, Chip Vike
  - Water System Operator, Marty Seffens
- 19.8 Contact the following people, in this order:
- Utilities Office (608) 873-3379
  - Mayor and City Hall (608) 873-6677
  - Utilities Office & I.S. Supervisor (for website) (608) 877-7412, (608) 770-7050
  - Stoughton Police Department (608) 873-3374
  - Stoughton Cable Channel WSTO (608) 873-7523
  - Stoughton Chamber of Commerce (608) 873-7912
- 19.9 Contact the following television stations:
- WISC-TV channel 3 (608) 273-3333
  - WKOW-TV channel 27 (608) 274-1234
  - WMTV-TV channel 15 (608) 274-1515
  - WMSN-TV channel 47 (608) 833-0047

- 19.10 Contact the following radio stations:
- WMGM, WJJO, WWQM, WTDY, WHIT, WWQM (608) 273-1000
  - WIBA (608) 274-6397
  - WMAD, WZEE (608) 274-5450
  - WOLX (608) 826-0077

- 19.11 Contact the following newspapers
- Stoughton Courier-Hub (608) 873-6671
  - Madison Newspapers (608) 252-6200

*Effective: Saturday, June 01, 2013*  
*Robert P. Kardasz*  
*Utilities Director*